

# Settlement Support New Zealand Auckland City – Tāmaki-makau-rau

*Ka mate kāinga tahi, ka ora kāinga rua (There is more than one way to achieve an objective)*



Huo-tanguru (February)/Issue 15



**Bevan Chuang,**  
Settlement Support  
Coordinator –  
Auckland City

## Haere Mai, Nau Mai, Haere Mai

Kei te pēhea koutou? Welcome to the fifteenth Settlement Support New Zealand—Auckland City Newsletter.

The objective of this newsletter is to provide you with information about what Settlement Support – Auckland City does, where you can find information about employment, education, health services and many other aspects of settling in New Zealand. This is also an opportunity to share with you the services which are available around Auckland city.

Please feel free to pass on this newsletter onto friends, family and community colleagues.

## Updates from Settlement Support New Zealand – Auckland City

July – December 2009 saw a change in demographics of clients visiting SSNZ Auckland City. There is a slight increase in some ethnic groups compared to the same period last year. There was 64% increase in clients from Germany, 30% increase in clients from the United Kingdom, 125% increase of clients from the United States, 40% increase of clients from Argentina, and had approximately 10 clients from Italy, which was not recorded for the same period last year.

SSNZ Auckland City had identified that that we should engage and meet the needs of European newcomers. New relationships has been established with community groups, Consulate Generals, backpackers, and online, with the support from ARMS, as reflected by referrals. (Others, which may include community groups, Consulate Generals, and backpackers, increase by 4%, and ARMS brochures and website increased by 2%).



## English Language Services

Due to the funding cut, ARMS has replaced the existing English Language Service with "User-Pays" system.

### English Language Advisory – Individual Consultation

2 different English Language Assessments are available.

- **Full** assessment, a two hour consultation that includes an assessment of the four key skills (speaking, listening, reading and writing). A written summary of the assessment outcomes is provided. This cost \$80.
- **Mini** assessment, 30 minutes consultation including an assessment of one skill of your choice: oral (speaking and listening), reading or writing. This cost \$25.
- For further information, contact Sharon Xue, Coordinator Manukau Centre, on **09 262 5981** or [sharonx@arms-mrc.org.nz](mailto:sharonx@arms-mrc.org.nz)

### Kiwi-English Pronunciation Course

This course helps people to develop competencies in producing intelligent speech and communication in English, understanding the Kiwi accent and the use of English, managing individual accents derived from original language and culture. This is a 5 two-hour course, \$195 per participants. This course is suitable for adults who have an intermediate level of English competence and are motivated to improve their job interview competencies.

For further information contact **09 625 2440** or [reception@arms-mrc.org.nz](mailto:reception@arms-mrc.org.nz).





## Employment Rights and Entitlements

### Casual Employees

All employees have minimum rights and entitlements — including casual employees. Casual employment is usually employment on an “as and when” required basis, with no guarantee of set hours or continuation of employment. However in practice, some employees who are described as “casual” may in fact have an ongoing employment relationship with an employer. To find out about your employees’ entitlements, such as employment agreements, holidays and leave, and health and safety for casual employees <http://www.ers.dol.govt.nz/relationships/casuals.html>.



### Waitangi and ANZAC Quick Snippets



This year Waitangi Day falls on a Saturday. Employees who do not normally work on a Saturday do not have an entitlement to payment for Waitangi Day. Anzac Day falls on a Sunday. Employees who do not normally work on Sunday do not have an entitlement to payment for Anzac Day. Shops are not permitted to open before 1pm on Anzac Day, click [http://ers.govt.nz/audienceinfo/shop\\_print.html](http://ers.govt.nz/audienceinfo/shop_print.html) for more information. For additional information on Public Holidays, or to use our Holidays Online Tool to work out your staff entitlements, click [http://ers.govt.nz/holidays\\_act\\_2003/public\\_holidays.html](http://ers.govt.nz/holidays_act_2003/public_holidays.html).

For information on public holidays, and shop trading click <http://ers.govt.nz/index.html>.

## Waitangi Day

Waitangi Day is a significant and historical day for New Zealand and is a public holiday held each year on the 6<sup>th</sup> February. It celebrates and commemorates the signing of *The Treaty of Waitangi (Tiriti o Waitangi)*.

The Treaty of Waitangi was signed on 6<sup>th</sup> February 1840, in a marquee erected in the grounds of James Busby’s house (now known as the Treaty House) at Waitangi in the Bay of Islands. The Treaty is very important of New Zealand, as it is an agreement between the British Empire and Maori.

While the discussion about the Treaty remains controversial and heated, New Zealanders sees the document as a founding document and have national significance.

It is not uncommon for New Zealand employers listing “understanding of the Treaty of Waitangi” as an essential attributes for potential employees.

ARMS have been running *Treaty and Marae Visit* workshops to help newcomers gain better understanding of the Treaty and the relationship with Maori, or Tangata Whenua, the people of the land. These skills are useful for job seekers and anyone settling in New Zealand. Contact **09 625 2440** or [reception@arms-mrc.org.nz](mailto:reception@arms-mrc.org.nz) for further information.





# What's Coming Up?

## Workshops

**\*All free unless otherwise stated.**

### Job Search Workshop

*First Three Tuesdays of each month, 9.30am—2.00pm*

Workshop to assist with your job search. Held in junction with Work & Income NZ, Career Services and the Auckland Chamber of Commerce.



### Legal Clinics

*Fridays, 9.30am—12.00pm*

Heval Hylan, Principal of Hylan Law Barrister & Solicitor, will be providing free 10-minutes legal advice on immigration, family law, contract, trusts and other areas of law in general.



### Financial Advice

*Fridays, 10.00am – 12.00pm*

Tina Chen, founder of TC Financial Planning Ltd, will be providing free 10-minutes financial and budgeting advice, in English, Mandarin or Cantonese.



### Buying Your First Home in New Zealand

*Saturday, 13<sup>th</sup> February 2010, 9.00am – 4.00pm*

Learn how to buy your first home in New Zealand, including getting a mortgage, building and maintaining your home.



### Kiwi-English Pronunciation Course (\$195 per participants)

*Saturdays, 13<sup>th</sup> Feb, 20<sup>th</sup> Feb, 27<sup>th</sup> Feb, 5<sup>th</sup> Mar, 12<sup>th</sup> Mar 2010, 4.00pm – 6.00pm*

Learn how to communicate effectively, understand Kiwi accent and use of English.



### Personal tax seminar and redundancy tax credits

*Saturday, 20<sup>th</sup> February 2010, 9.30am – 12.30pm*

Understanding personal tax summaries, tax returns, Working with Family tax credits, KiwiSaver.



### HR Seminar

*Thursday, 25<sup>th</sup> February 2010, 10.00am – 2.30pm*

Learn about New Zealand Human Resources overview, interview tips, New Zealand employment legislation, and the Human Resources Institute of NZ.



### Migrant Teachers Workshop

*Saturday, 27<sup>th</sup> February 2010, 9.30am – 2.00pm*

Pathway information and employment support for migrant teachers.



### Water Safe in Auckland

*Saturday 27<sup>th</sup> February 2010, 9.00am – 3.00pm*

Learn how to be water safe this summer from Auckland Regional Council's Park Rangers at Muriwai Beach.



**For more information or to register contact ARMS on 09 625 2440 or [reception@arms-mrc.org.nz](mailto:reception@arms-mrc.org.nz).**

**For information about workshops in 2009 visit [www.arms-mrc.org.nz](http://www.arms-mrc.org.nz)**

Have you been forwarded this newsletter?

If you've been forwarded this newsletter and you wish to subscribe email [ssnzauckland@arms-mrc.org.nz](mailto:ssnzauckland@arms-mrc.org.nz).

If you would like to change your subscription details or unsubscribe email

[ssnzauckland@arms-mrc.org.nz](mailto:ssnzauckland@arms-mrc.org.nz).

Have you got any suggestions or feedback about the newsletter? Please email [ssnzauckland@arms-mrc.org.nz](mailto:ssnzauckland@arms-mrc.org.nz)

For settlement information, visit: [www.immigration.govt.nz/settlement](http://www.immigration.govt.nz/settlement)

**SETTLEMENT SUPPORT NEW ZEALAND**

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**Auckland Regional Migrant Services**  
Charitable Trust

Department of Labour

TE TARI MAHI



New Zealand Government



# 奧克蘭中華僑會

2010  
虎  
年

## Auckland Chinese Community Centre Inc CHINESE NEW YEAR FESTIVAL & MARKET DAY

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免費入場，大量車位，200多個 食檔 / 乾貨 / 年貨攤位，多元文化藝術表演 新年醒獅 / 舞龍，兒童游樂場，有抽獎 / 獎品 (包括2張單人來回中國機票抽獎)

### Free Admission, All Welcome

- \* Outdoor food stalls
- \* Cultural concert
- \* Chinese arts & crafts
- \* Extensive outdoor entertainment
- \* 2 lucky draw tickets Akld-China return
- \* Market stalls
- \* Dragon dance
- \* Ample parking

Sat, 13 Feb 2010, 9:30am – 4:00pm  
ASB Showgrounds, Greenlane

*Celebrating the Year of the Tiger*

#### Dragon Sponsors:



#### Jade Sponsors:



#### Media Sponsors:

